

# Private clients price list

(for pension/social assistance/public sector pay-outs)

## Services

### Free of charge

- A current account maintenance in UAH
- Issuance of a one-year Visa Classic contactless primary card
- Savings account
- e-Banking and mobile banking
- SMS notifications
- Transfers between your own accounts
- Outgoing UAH payment to an account of another individual or legal entity
- Withdrawal of cash at ProCredit Bank ATMs
- Incoming money transfers/Cash deposits into a bank account
- Withdrawal of cash from ATMs of other banks within Ukraine
- Reissuance of payment card after expiration date
- Payment card PIN code change
- Card delivery within Ukraine
- Providing references in the Bank's standard format

**1%**

Incoming money transfers into a bank account (except pension/social assistance/public sector pay-outs/ between your own accounts)

**UAH 300**

Providing other references (as agreed with the Bank, incl. letters of recommendation)

**UAH 300**

Granting a power of attorney to operate an account

## Cash transactions

**0.75 %**

UAH withdrawal at ProCredit Bank cash desks

**2 % min USD 3 / EUR 3**

Cash withdrawals abroad (ATM and POS)

**1.5 %**

Withdrawals at cash desks of other banks

## Card transactions

**1 % of the amount + UAH 5**

Card-to-card transfers via the mobile app.

**1 %**

Foreign currency conversion other than USD/EUR during transactions with payment

**UAH 100**

Issuance of a one-year Visa Classic UAH

**UAH 990**

Providing a card abroad

**UAH 100**

Reissuance of Visa Classic payment cards at the initiative of the client (loss, damage, etc.)

Valid from 20.11.2024

## Contact center

From 9:00 to 21:00 (daily)

**0 800 50 09 90**

No charge for calls within Ukraine

**+38 044 590 1000**

Calls from abroad. Charges determined by provider

**Viber Call \*0990**

Calls can be made via the bank's business chat in the Rakuten Viber app