

Private clients price list

(for pension/social assistance/public sector pay-outs)

Services

Free of charge

- A current account maintenance in UAH
- Issuance of a one-year Visa Classic contactless primary card
- Savings account
- e-Banking and mobile banking
- SMS notifications
- Transfers between your own accounts
- Outgoing UAH payment to an account of another individual or legal entity
- Withdrawal of cash at ProCredit Bank ATMs
- Incoming money transfers/Cash deposits into a bank account
- Withdrawal of cash from ATMs of other banks within Ukraine
- Reissuance of payment card after expiration date
- Payment card PIN code change
- Issuing of certificates
- Card delivery within Ukraine

1%

Incoming money transfers into a bank account (except pension/social assistance/public sector pay-outs/ between your own accounts)

UAH 300

Granting a power of attorney to operate an account

Cash transactions

0.75 %

UAH withdrawal at ProCredit Bank cash desks

2 % min USD 3 / EUR 3

Cash withdrawals abroad (ATM and POS)

1.5 %

Withdrawals at cash desks of other banks

Card transactions

1 % of the amount + UAH 5

Card-to-card transfers via the mobile app.

1 %

Foreign currency conversion other than USD/EUR during transactions with payment

UAH 100

Issuance of a one-year Visa Classic UAH

UAH 990

Providing a card abroad

UAH 100

Reissuance of Visa Classic payment cards at the initiative of the client (loss, damage, etc.)

Valid from 22.07.2024

Contact center

From 9:00 to 21:00 (daily)

0 800 50 09 90

No charge for calls within Ukraine

+38 044 590 1000

Calls from abroad. Charges determined by provider

Viber Call *0990

Calls can be made via the bank's business chat in the Rakuten Viber app